

TERMS & CONDITIONS

ACCEPTANCE - In completing the 192SQFT booking form you agree to accept the terms and conditions detailed below.

FEES

1. Booking Fees – To help us keep our administration costs low, there is a booking fee of \$5.00 per transaction if booking over the telephone. Credit or debit card payments can be made online and carry no additional transaction charges.
2. Goalkeeper Soccer Ed Courses - Fees must be paid in full at the time of booking.
3. Soccer Camps 13-19yrs – A non-refundable deposit of \$75.00 is required at the time of booking. Full payment is required 10 weeks prior to event commencement date.
4. The booking is only guaranteed once full payment is received.

AVAILABILITY

1. Due to on-going popularity, early booking is advised. Places are subject to availability – once a booking form is submitted, it is sent to the administration team for processing. Confirmation of the booking will be sent via email.
2. If the course you require is fully booked, you will be placed on a waiting list, and in the event of any cancellations we will attempt to contact you in order to book you a place on the course of your choice.

CANCELLATION

1. 192SQFT reserve the right to cancel or change the date and/or venue of the coaching sessions, training days or camps. With the exception of weather conditions, in case of cancellation of a training day or camp, we will refund the amount paid but will not be liable for any further compensation.
2. Weather conditions - weather is unpredictable throughout the season, therefore no concession or refund will be made for adverse weather conditions including, but not limited to storms, high winds, excessive heat, heavy or persistent rain, sleet, snow, ice or any other poor weather conditions which may result in coaching sessions being cancelled for the health & safety of the participants.
3. Bookings cancelled by you up to 14 days prior to the start date are subject to a 30% cancellation fee and the remainder will be refunded to you by cheque or via the credit card refund process.
4. Cancellations made by you between 14 and 7 days prior to the start date carry a 75% cancellation fee.
5. Cancellations made by you less than 7 days prior to the start date will carry the full 100% cancellation fee.
6. Refunds or any form of compensation to participants who cannot attend a coaching session, camp or course due to injury, illness or for any other reason will be assessed by 192SQFT upon the receipt of written notification along with supporting evidence if relevant.

DOCUMENTATION

1. Our general practice is to send documents to our customers electronically whenever possible. We reserve the right to charge an administration fee should you make a request for such documents to be sent as a hard copy.
2. Changes of address or contact details that occur after a booking has been made must be notified to 192SQFT in writing.

GROUP DYNAMICS (Training Camps)

1. Requests for children to be together can be made in writing in advance of the course. We endeavour to honour requests, however because of strict group sizes and in many cases, group dynamics, we are unable to guarantee this. We are also unable to respond to such requests on the day. The decision made by the senior coaching staff is final.

ATTENDANCE

1. The senior coaching staff will communicate courses/training camp commencement/conclusion times. Each participant shall report to the designated location at the time communicated.
2. 192SQFT is responsible for the attendees during course time, thereafter; 192SQFT is not responsible for participants prior to or after a booked coaching session.
3. 192SQFT is not responsible for the care of children not registered who are present either as a spectator or are waiting with their family.
4. All attendees must listen and follow instructions given by 192SQFT personnel. No one shall endanger the safety of another or compromise the safety of others by distracting behaviour OR act in a way that it disrupts the coaching group.

BEHAVIOUR POLICY

1. 192SQFT operate a safe and professional environment. Course and training camp members will be expected to demonstrate respect throughout the duration of the event. Therefore, 192SQFT will not tolerate the act of bullying, swearing, racism, verbal abuse, and destructive and/or aggressive behaviour at any time.
2. 192SQFT reserve the right to exclude or refuse any person at any time prior to and during the course/training camp if, in our opinion, that person is incompatible with the general well being of the course/camp – In any such case, no refunds will be offered.
3. Damage to property is deemed unacceptable behaviour. 192SQFT view this matter seriously and preventative action will be taken in such matters. 192SQFT reserve the right to exclude or refuse any person at any time prior to and during the course/training camp – In any such case, no refunds will be offered and if necessary criminal damage charges and/or legal action may be taken and the offender will be held financially liable.
4. 192SQFT staff will deal with minor infringements, however, in the unlikely event of a serious infringement the parent/guardian or football association/club will be asked to remove the participant from the coaching group or camp. All infringements and actions will be recorded.

MEDICAL CONDITIONS/FIRST AID

1. It is the responsibility of the parent/guardian/individual to disclose medical conditions, illness, injury and/or allergies at the time of booking.
2. In the event the attendee requires regular medication, this must be brought to the attention of 192SQFT **PRIOR** to booking on a course/training camp.
3. If approved, any medication the attendee requires during the course of the day/week should be handed in on arrival to a 192SQFT Director or Senior Coach together with details of dosage required and method for administration (13-19yrs only)
4. 192SQFT will provide onsite qualified first aiders for minor incidents, calling the emergency services in case of serious conditions.
5. It is the responsibility of each participant to submit emergency contact numbers in case of emergency.
6. 192SQFT does not accept liability for personal injury howsoever caused, nor for losses or additional expense incurred due to sickness.
7. It is the responsibility of each participant/parent/guardian to adopt a sensible approach to sun protection ensuring that the appropriate clothing and sunscreens are applied prior to the commencement and during the course of each day.
8. It is the responsibility of each participant/parent/guardian to consume sufficient and appropriate nourishment in the form of food and fluid intake prior to commencement and during the course of each day.

SUSTENANCE

1. 192SQFT will, unless otherwise stated provide lunch to each participant. Water will be available throughout the duration of the event.

COMPANY INSURANCE

1. All child participants involved in his/hers designated coaching session OR who is under the direct supervision of the 192SQFT coaching staff are covered by the company insurance policy. Exception: If during a participants coaching session he/she decides to leave the group to be with his/hers parent, away from the coaching area, then full responsibility for the child's safety reverts to the parent or guardian.
2. Professional participants involved in his/hers designated coaching session OR who is under the direct supervision of the 192SQFT coaching staff are covered by the company insurance policy. Exception: If during a participants coaching session he/she decides to leave the group for any reason, away from the coaching area, he/she will be fully responsible for his/her own safety and security.

RECORDING DEVICES

1. Elite Coaching Clinic - Recording devices including but not limited to iPads, tablets, cameras, mobile phones and voice recorders will not be permitted in the classroom, on the field of play or in any areas controlled by 192SQFT. This includes the devices belonging to spectators, work colleagues and the media.
2. Requests from governing bodies, football clubs, associations and the media to film or electronically record a training session must be made in writing no later than 14 days prior to the commencement of the course. Approval is not guaranteed and will be at the discretion 192SQFT.
3. Camp Participants - All recording devices including but not limited to iPads, tablets, cameras, mobile phones and voice recorders will not be permitted in the classroom, on the field of play or in any areas controlled by 192SQFT. This includes but is not limited to the devices belonging to spectators, family and fellow course members, scouts and the media - 192SQFT encourages participants to record their experiences through the written word and diagram formatting. For this purpose, the participants will be required to bring with them a pen/pencil and notepad. 192SQFT will supply logbooks.

192 SQ. FT PHOTOGRAPHY

1. The participants' parent(s)/guardian(s) association(s) club consent to the use of photography which may be used for the promotion of 192SQFT.
2. Attendees will be permitted to take photographs on the last day of the course only.

PERSONAL BELONGINGS

1. 192SQFT does not accept liability for the loss or damage of any property belonging to the participant or those travelling with a participant.

DRESS CODE

1. All participants must wear 192SQFT training T-shirts during ALL coaching sessions.
2. All participants must wear appropriate sun protection during ALL coaching sessions.
3. Shin pads, although not essential are advisable.
4. All participants will be required to wear both training shoes and football boots (moulded soles) at various times throughout the course.
5. Participants of Elite Clinics are required to wear professional training kit at all times.

TRAVELLING TO/FROM THE EVENT & OVERNIGHT ACCOMMODATION

1. ALL participants will be responsible for securing his/her transportation to and from the event and overnight accommodation (if required). 192SQFT is not responsibly or liable for any aspect of this activity, therefore, it is the responsibility of the participant and/or his/her organisation/association/club to provide adequate insurance cover leading up to, during and after the event.

192 SQFT NON-FOOTBALLING QUALIFICATIONS

1. 192SQFT coaching staff are CRB (Criminal Records Bureau) checked in relation to their suitability to work with children.
2. 192SQFT operate with qualified First Aiders.

PRIVACY & PERSONAL SECURITY

1. The data collected by 192SQFT is not disclosed to any other company or third party. Data collected remains secure and protected.
2. 192SQFT retains the right to utilise contact details for the purpose of communication of but not limited to, course information, offers, forthcoming events and company news bulletins.

PROFESSIONAL SCOUTING

1. 192SQFT reserve the right to invite professional, qualified coaches and scouting personnel to attend training camps and/or coaching sessions.